

Docketing Services



CPA Global is the market leader in professional IP docketing services. We currently manage some of the most highly valued portfolios for the largest and most prestigious law firms and innovative multi-national corporations. Our virtual docketing department helps reduce the inherent risks resulting from docketing errors, by delivering a proven solution through a team of experienced IP docketing specialists.

THE REALITY

The cost of docketing errors has been valued by the courts to be in the millions. Financial damages reflect the perceived commercialization opportunity lost and the increased worth being placed on IP assets. This dynamic drives the need to control risk across all IP practice areas especially docketing, which is commonly considered a significant area of risk.

SIGNIFICANT DOCKETING RISKS: ARE YOU EXPOSED?

Risk Areas	CPA Global's solution
Inconsistent Processes & Procedures	Proven processes built upon industry best practices incorporating extensive quality controls to ensure accurate docketing entries.
Insufficient Infrastructure	24/7 real time electronic access to all docketing activity, extensive workflow automation, stringent management of complex country laws and the highest standards for data integrity and security.
Employee Turnover & Inexperienced Staff	Seasoned docketing team proficient in all aspects of docketing domestic and foreign filings providing consistent service levels and contact points.
Spikes in Volume	Flexible staffing model that easily scales with volume offering operational flexibility without compromising docketing integrity.
Gaps in Coverage	Multi-shore docketing that provides 24 hour coverage ensuring all correspondence are docketed within 3 business days regardless of your volume.

Utilizing CPA Global's docketing services for your primary or secondary 'double-docketing' function is a simple and flexible process. Depending on your needs, we can provide docketing support on-site or off-site, docket in any IP management system and provide support for special projects or your ongoing needs. However you choose to work with CPA Global, our docketing specialists become a seamless extension of your team..

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5 REASONS TO USE CPA GLOBAL'S DOCKETING SERVICES

CPA GLOBAL IS THE LARGEST AND MOST EXPERIENCED IP SERVICES PROVIDER IN THE WORLD. THERE ARE FIVE REASONS WHY YOU SHOULD USE OUR DOCKETING SERVICES.

1 MANAGE DOCKETING RISK

Human error, insufficient processes, turnover, inexperienced staff and environmental disruptions are just a few of the risk factors surrounding docketing. By partnering with CPA Global, risk exposure is better managed through a proven docketing process delivered by a team of qualified docketing specialists.

2 INCREASE CAPACITY AND EFFICIENCY

Docketing is an administrative yet high risk function that can be more effectively fulfilled by leveraging the extensive capabilities of a global provider specializing in IP. Working with CPA Global, you can focus on maximizing the use of your existing staff while knowing that you have efficient docketing capabilities and the capacity needed to address unplanned spikes in volume.

3 IMPROVE OPERATIONAL FLEXIBILITY

Maintaining full time employees in support roles can be an administrative burden and limit your ability to respond to shifting demands. Taking advantage of CPA Global's docketing service can eliminate burdensome staffing issues while also reducing your fixed expenses and provide you with the operational flexibility needed to take advantage of new business opportunities.

4 BENEFIT FROM BEST PRACTICES

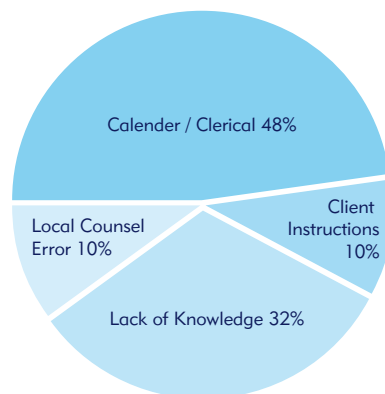
Our processes leverage best practices, obtained from years of

working with a diverse client base and focus on execution and consistency to ensure low error rates, reduce processing times, and allow scalability. This business discipline enables you to take advantage of on-going process improvements as CPA Global continues to optimize operations.

5 LEVERAGE GLOBAL REACH AND EXPERTISE

The ability to provide clients with expertise in US and foreign filings is critical. CPA Global has extensive experience working with foreign agents and has global operations in the U S, Europe and Asia. CPA Global is the world's largest IP service provider, ensuring you the financial strength and global resources needed to meet your immediate and long-term needs.

The cost of docketing errors has been valued by the courts to be in the millions. Here are the major causes of untimely filings:



Source: CNA Insurance

CPA GLOBAL'S ADVANTAGES

CPA Global's approach to docketing is based on years of successfully safeguarding and maintaining the integrity of critical docketing information. We contribute this success to three key advantages:

OUR BUSINESS MODEL

Our multi-shore model allows us to process all patent and trademark applications, including those under Export Control, enabling the most effective work distribution. The model's flexibility provides 24 hour docketing capabilities that increase capacity and reduce turn-around times while maintaining state-side client support.

OUR PROCESSES & TECHNOLOGY

Our approach to process engineering focuses on quality execution and consistency to minimize errors while also enabling scalability. Coupling this approach with our industry leading technology reduces process times through extensive workflow automation and provides complete docket transparency to our clients.

OUR DOCKETING TEAM

Our docketing specialists are cross-trained in the entire patent or trademark process and have extensive experience with US and foreign filings. This breadth and depth of experience is unique and critical to ensuring full lifecycle quality for both domestic and foreign applications.